

Quantity Level Limits (QL):

What is Quantity Level Limits?

HealthSun Health Plans will limit the amount for certain drugs that will be covered per prescription or for a defined period of time. If you require additional quantities over the limit, your Primary Care Physician will need to request and receive approval from HealthSun Health Plans before the additional quantity may be covered under your benefit plan.

Why is Quantity limits required?

Quantity limits are based on manufacturer dosing guidelines and current medical recommendations. Quantity limits help avoid the potential misuse and abuse of medications.

Established quantity limits prescriptions written for quantities in excess of the established limits will require a Prior Authorization before the prescription can be filled.

What if your Drugs has a Quantity Level Limit?

In order for you to receive coverage for medication over the quantity limit, follow these steps:

1. Please contact your Primary Care Physician or our Member Services Department at 877 477-4458 between the hours of 8:30am to 5:30pm Monday through Friday. TTY users should call 877 206-0500.
2. If you require additional doses over the maximum covered amount, ask your Primary Care Physician to submit the request to HealthSun Health Plans by fax (305) 448-5783, or by phone 877-336-2069. You may download our **Prior Authorization Form** that is located under the "Forms" link in our website.
3. You may also want to print the Prior Authorization Form and bring it with you to your next doctor's office.

Once your request has been processed, your Primary Care Physician will be notified and you will also receive a determination letter in the mail.