



Instructions for completing and submitting Prior authorization/Drug Exception form

Prior Authorization (PA):

What is a Prior Authorization?

Certain prescription drugs require prior authorization (PA) or a medical exception for coverage. If your drug requires a prior authorization (PA) your doctor will need to request and receive approval from HealthSun Health Plans before the drug may be covered under your insurance plan.

Why is a Prior Authorization required?

Selected high risk, or high cost medications require a prior authorization from Health Sun Health Plan to be eligible for coverage. Prior Authorization criteria are established by the Pharmacy and Therapeutics Committees with input from providers, manufacturers and other experts in the field.

How to get a Prior Authorization for your prescription?

In order for you to receive coverage for a medication requiring prior authorization, you must follow these steps:

- The Prior Authorization Form must be completed and submitted by the Primary Care Physician or his/her staff.
- Please fill out all information including medication failure or contraindication and statement for an exception request.
- Fax completed form to 305 448-5783 or mail to:

HealthSun Health Plans
Member Services Department
1205 SW 37th Avenue
Miami, Florida 33135

- For any questions, physician or physician staff should call 305 447-4458
- If request is denied, but physician wants to submit additional information for redetermination, they should add the information to the form and resend it to the Member Services department.