



Flu Shot – Did You Get One?.....

If you did, remember to put that in your satisfaction survey. Questions #57 & #58 on the CAHPS satisfaction survey ask about you getting your shots. Thank you in advance for getting your shots & remember to answer the questions on the survey if you get one!

If you did not get your shots, please call your Center.

Have You Checked Out Our Website?.....

Did you know that HealthSun has excellent information and resources for you on its website? You can look up doctors in the on-line Provider Directory, check out our formulary, and health information. You can access the website by putting www.healthsun.com in your browser. Try it out tomorrow.

5 Things You Can Do This Month

1. Start a stretching regimen – it helps reduce back & joint pain and reduces the risk of falls.
2. Find out from your doctor when you are due for routine cancer screening.
3. Get more active today!
4. Read food labels for sodium content – Keep sodium intake to 500 mgs per meal.
5. Reduce sugar in your diet

Member Satisfaction Survey 2016

Each year, HealthSun conducts a member satisfaction survey using an outside contractor to see how you feel. We thank you if you took the time to complete one of these surveys.

The most recent survey shows we made some good improvements & we want to share the results with you from the 2016 survey.

We want to continue to meet your needs & will continue to work hard to be the best plan in South Florida.

With your help, HealthSun was awarded a 4.5 star rating out of 5 stars for the 2nd year in a row. For questions about this survey, call Member Services @ (877) 336-2069.

Measure	Score	Star Rating
Overall Rating Health Plan	90%	★★★★★
Overall Rating of Health Care Quality	91%	★★★★★
Customer Service	92%	★★★★★
Getting Needed Care	91%	★★★★★
Care Coordination	89%	★★★★★
Getting Appointments Quickly	81%	★★★★★
Flu Vaccine	48%	★

Take Control of Your Health Today

Did you know your health benefit package with HealthSun offers you benefits to manage both your physical and mental health plus wellness & health programs and screening that can have a positive impact & change in your life?

You can get important screenings, get help to change bad habits like smoking or over-use of drugs, an annual wellness exam, help to lose weight, and many other preventive and specialty care help.

You can get:

- Preventive Care
- Cancer Screenings (like colorectal, breast, cervical, prostate cancer)
- Flu Vaccine each year & the Pneumonia Vaccine
- Primary Care
- Specialty Care
- Smoking Cessation
- Behavioral Health Services
- Wellness Exams
- Help with Medication Compliance

Call your primary care doctor's office today to make use of your benefits and take control.



Call HealthSun at any time for questions or if you need help in getting a referral for care. Customer Service can be reached at (877) 336-2069.