



BENEFICIARIES' AND PLAN'S RIGHTS AND RESPONSIBILITIES UPON DISENROLLMENT

HealthSun Health Plans will provide the member with a written notice informing them of the effective date of disenrollment within ten (10) calendar days of receipt of the request to disenroll. The notice will include an explanation of the lock-in restrictions for the period during which the member was enrolled in HealthSun Health Plans, and the effective date of disenrollment.

Beginning on the effective date of the member's disenrollment, HealthSun Health Plans will not cover any health care the member receives. Beginning on the effective date of the member's disenrollment, the member can see a doctor through the original Medicare Plan, unless the member has enrolled in another Medicare Advantage Plan. Please be patient.

If the member's doctor(s) need to send claims to Medicare, the member may want to let the doctor(s) know that the member has disenrolled from HealthSun Health Plan and it may take a few weeks for Medicare to update their records.

For further information on disenrollment rights and responsibility please contact our Member Services Department at (305) 447-4458 or (877) 336-2069 or TTY (877) 206-0500 Monday through Friday from 8:00am - 8:00pm.